## **Policies**

- Be respectful of others.
- Please speak softly and deactivate cell phones.
- Please plan to arrive 15 minutes ahead of your scheduled reservation time to enjoy the full benefit of your treatment. Late arrivals will receive a shorter duration of service with no fee adjustments.
- Appointments for multiple services and some individual services will need a credit card to hold your reservation.
- If you need to cancel a reservation or re-schedule one, we require a 24 hour notice for individual appointments and a 48 hour notice for couples, multiple services, and packages. Appointments canceled with less than requested notice will be billed the full amount, including those scheduled with gift cards.
- 2 weeks prior notice required to cancel spa parties.
- If your spa experience was anything less than amazing we request you speak to the Spa Director at 354-0209 or your Spa Host before leaving.

Thank you
Now relax, rejuvenate and renew your soul.